



## Product Sheet

### X-tend Product Set

Definition: A tailored facility for Business Continuity Planning that covers all market sectors in the event of operational disasters.

The X-tend product set comprises:

- Secure Disaster Recovery Facility
- Security Controlled Access
- Un-interrupted Power via UPS and Generator Backup
- Server Co-Location and Hosting Facilities
- Cold & Warm Syndicated Seats or Hot Dedicated Seats
- Call Centre DR Solutions
- Proactive Management and Monitoring via CMC NOC

This product set may not be available for all countries. Please contact our sales team to confirm availability of this service in your country.



CMC Networks (Pty) Ltd



**X-tend**

Hosting  
Internet  
Compliance  
Data Centre's  
Co-Location  
Business Continuity

## CMC Networks Group



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# Business Continuity

## MISSION CRITICAL FOR YOUR BUSINESS

CMC Networks' Disaster Recovery Centre provides a comprehensive DR environment, to ensure minimal disruption of critical services, at a time when they are needed most. The Facility is strategically situated within the CMC NOC, and is controlled via the Helpdesk on a 24x7 basis. The Centre boasts access-control security systems, with CCTV. Uninterrupted power is supplied via UPS with Generator Failover.

Client Servers are located in client specific racks within the Co-Location environment. Servers are switched on a 10/100/1000 fibre fabric. Servers are monitored on a 24x7 basis. Onsite technical support and assistance is available during office hours.



### TELECOMMUNICATION

Our BCP centres have dedicated PRI circuit allocations, with virtual extensions. Each BCP seat is allocated its own digital telephone and extension.

## X-tend - Backup when it's needed ...

### OFFICE RECOVERY SEATS

Clients may opt for a mix of dedicated or syndicated seats.

"Seats" by definition - incorporate the Desktop Workspace, Swivel Chair, High-End Workstation, LCD Monitor, Digital Telephone and Network Access Point.

All Recovery Seats are linked via Gigabit Connectivity across to core to the Server Co-Location Environment.

COLD SEATS	Entry Level Syndicated Solution Low Availability
WARM SEATS	Mid Level Syndicated Solution Medium Availability
HOT SEATS	Dedicated Solution High Availability

### SERVER CO-LOCATION AND HOSTING

CMC offers a choice of dedicated or syndicated server solutions.

- Dedicated Rack Optimised Servers
- Syndicated Chassis Blade Server Solutions
- Tape Storage Recovery Options
- Network Attached Recovery Options

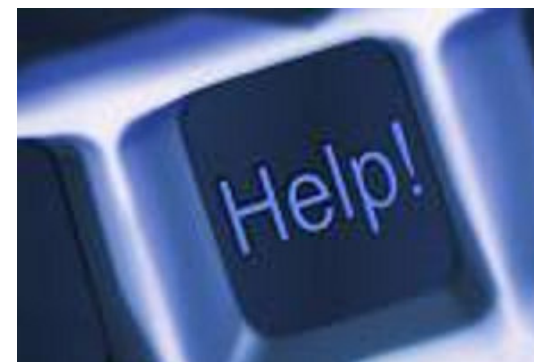
### BCP CONSULTING PROVIDES THE RIGHT SOLUTION, FIRST TIME

CMC Networks provide a comprehensive consulting service that assists clients with business continuity planning and the development of internal BCP policies and procedures.

### INTERNET & NETWORK CONNECTIVITY

All X-tend business continuity solutions include internet breakout directly from the CMC global network, whilst the customer is in DR mode.

Custom connectivity requirements to a client's national or international WAN can be established. For MPLS networks and circuits various class of service bundles are available.



Bundled options are more cost effective and include Platinum-V, Platinum, Gold, Silver and Bronze. By default all MPLS circuits ship with bronze and are easily upgradeable. The EXP values used to set the CoS's range from 1-6.

- Bronze 100% CoS 4
- Silver 25% CoS 2 / 25% CoS 3 / 50% CoS 4
- Gold 25% CoS 1 / 50% CoS 2 / 25% CoS 3
- Platinum 50% CoS 1 / 50% CoS 2
- Platinum V 100% CoS 1
- Custom Options are available



### OFFICE RECOVERY SEATS

Adaptable solutions to meet the client's requirements. The provision of dedicated hot or syndicated cold & warm - office recovery seats.



### CO-LOCATION & HOSTING

Dedicated rack optimised servers, or syndicated blade server solutions. All within a secure controlled environment.



### CONSULTING SERVICES

Through our consulting services, we assist clients in developing their own internal BCP policies and procedures. By defining the business requirement, we tailor our solutions to ensure clients derive maximum benefit.

